SAFETY INFORMATION



SINCE 1960 | PROPANE SERVICES · HVAC SOLUTIONS

GAS LOG SETS STOVES FIREPLACES

Thank you for purchasing your log set, fireplace, or stove from Shaffer's Bottled Gas! We take pride in safe, high-quality installations of realistic hand-painted logs and natural looking flames.

What We Check Before We Leave

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- Before the job is done, we make sure your system is safe and assembled correctly.
- Are the glowing embers (rock wool pieces) evenly distributed and positioned over the correct ports?
- Is the flame lively and natural-looking?
- Are the logs clean and out of the direct path of the glowing embers?
- Check for build up of ash or soot on logs

For Years Of Trouble-Free Service



Please check your log set again **after two weeks** of usage and from time to time thereafter If you notice any of the following, please contact us (814-798-8002) for service:

- Smaller flames
- Uneven distribution of glowing embers (rock wool pieces)
- Build up of ash or soot on logs

Preventing Soot

Soot can damage walls, curtains, carpets, and other personal property. Sooting can be caused by combining any of these activities along with burning your vent-free gas product:

- Burning candles/oils/incense
- smoking products
- air fresheners
- Improper log placement
- Clogged burner air inlets
- pilot burner clogged with dust, dirt, lint, or pet hair

Minimizing Odor



Chemicals in the air are often the culprits behind an odor and are can be found in:

Paint, Glues, Caulking, Oils, Fragrances, New Construction Contaminants, New furniture/carpeting, Cleaning products, Bleach, Chlorine



Shaffer's Bottled Gas offers a gas log and fireplace cleaning program at a special price during the summer months. Call us for more details! 800-798-8002